

PING[®] GOLF CLUB REPAIR FORM

PING REPAIR DEPARTMENT
2201 W. DESERT COVE, PHOENIX, AZ 85029
TOLL FREE: (800) 474-6434

To ensure legibility, please complete all shaded areas of this form on your computer before printing - incomplete or unreadable forms will require us to contact you, delaying your repair.

Package Information:

Date Arrived: _____ Tracking#: _____
Via: FedEx UPS USPS Lobby Other _____

Repair Order Information:

Order #: _____
Number of Clubs in Box: _____ initials: _____

Return clubs to this address: (Please fill out as completely as possible. No P.O. Boxes)

Name: _____
Address: _____
City: _____ State: _____ Zip Code: _____
Telephone: _____ Email Address: _____

PING Account Information (if applicable)

Account #: _____ P.O.#: _____
Contact: _____
Tag Name: _____

Pre-approve charges? Yes No (may delay repair)

List all clubs in package and identify each with serial numbers.

Serial numbers for irons can be found on the hosel (where the shaft enters the clubhead), metal wood serial numbers on the sole, hybrid serial numbers on the sole or hosel, and putter serial numbers on the face or sole. If you cannot find your serial numbers, please contact the Repair Department. Please complete individual forms for each type of club and staple multiple forms. **PLEASE NOTE: ALL COMPONENTS AND PARTS ARE REQUIRED FOR NO-CHARGE CONSIDERATION.**

Irons Hybrids Model: _____ Clubs: _____
Woods Putter Serial Numbers: _____

Work Requested: (Select all that apply)

Refinish Loft & Lie Re-Shaft Re-Grip Lengthen Shorten Backweight Replacement
 Inspect for: _____ Other: _____

NOTE: SHAFTS REMOVED FROM CLUBHEADS ARE RENDERED UNUSABLE AND WILL NOT BE RETURNED

Current Specifications: (Complete to the best of your knowledge)

Shaft: _____ Length from standard _____
Grip: _____
Hosel: _____ Loft: _____
Color Code: _____ Swgt: _____
Cover: No Yes Cushin: No Yes

Requested Specifications:

Shaft: _____ Length from standard _____
Grip: _____
Hosel: _____ Loft: _____
Color Code: _____ Swgt: _____
Cover: No Yes Cushin: No Yes

Charges Information:

The PING Repair Department will contact you via telephone or email with repair charge information after your clubs have been evaluated and your repair request has been reviewed. PING accepts Visa, MasterCard, American Express and personal checks, which require approval before repairs can be performed.

Notice regarding Improperly Repaired and Counterfeit Clubs:

Releaser understands that PING may be unable to repair or adjust clubs or other merchandise that has been previously repaired by a repair facility other than PING. In such cases, Releaser's property will be returned at Releaser's expense. Releaser also understands and acknowledges that if any merchandise is determined by PING to be counterfeit, PING is authorized to retain such merchandise for destruction without compensation to Releaser.

Name (please print): _____ Signature: _____ Date: _____

For Internal Use Only:

Reason for Charge/No Charge: _____
Third-party Work Performed: No Yes - Description: _____
Person Contacted: _____ Date: _____ Time: _____
Accepted Charges: Comments: _____
Notes: _____
 Verified Account# Verified Model Verified Serial# Visual Specs Measured Specs
 Verified Work Checked Order Entry Updated Serial Table Verified Shipper Payment Processed
 Replacement Model & Serial #: _____ initials: _____

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Include this signed form with shipment, or fax to (602) 687-5036

Release Information

A signed Release Form may be required under certain circumstances including, but not limited to, the following:

- When clubs have been previously repaired by a third party. These repairs may affect the integrity of the clubs, rendering them unserviceable.
- When loft and/or lie angle adjustments are being made to older models, or outside the maximum range of adjustability. Certain factors, such as the type of metal (ie. stainless steel vs. copper or nickel), its age, and the number and extent of adjustments that have already been performed will affect the adjustability of your set. The PING Repair Department will determine on a case-by-case basis whether the requested adjustments can be performed. Please check the Maximum Lie Angle Adjustability chart in the Repair section of the website for current adjustability guidelines.
- When any work is to be performed on a discontinued PING product in limited supply, where building a replacement club might not be possible.

If you have any questions about the Repair Release Form, please contact the Repair Department and ask to speak to a Product Evaluator.

Release

The undersigned ("Releaser") understands and acknowledges that PING cannot assure that breakage of the Releaser's clubs, or other Injury, will not occur during or after PING's adjusting Releaser's golf clubs at the request of the Releaser.

By signing below, Releaser forever releases and discharges PING and its employees and related entities from any and all manner of claims, demands, liabilities or obligations of any kind or nature resulting from, or claiming to result from, in whole or in part, the work done by PING on the golf club(s) provided to PING by Releaser. Releaser acknowledges that Releaser assumes all such liability and responsibility.

Name: _____ Signature: _____

Serial Number(s): _____ Date: _____